## **New Patients**

Please complete the enclosed forms and bring them with you on your first visit. You will also need to bring your **insurance card(s)** and your **driver's license**. We are also required to check insurance information on each subsequent visit. Patients are responsible to notify our office of any changes in address, telephone or insurance coverage.

All new patients will typically receive a comprehensive **Medical** eye exam, **NOT** a routine vision exam. If you are a member of an HMO or a PPO that requires preauthorization, please obtain that pre-authorization prior to your exam. In most cases preauthorization is attained by calling your primary care doctor.

Most new patients to our practice will have a dilated eye exam on their first visit. We recommend that you have someone else drive you home when your eyes are dilated.

If you are **diabetic**, please be sure to keep your blood sugar under control before your examination. A high blood sugar level can affect the results of your examination.

## **Appointment Length**

It is possible that your entire visit can take up to 2+ hours. This time will include workup, diagnostic testing, examination, visit with Dr. Ronk or Dr. Soto and possible treatment.

## **Prescription Refills**

If you need a prescription refill, please <u>call your pharmacy</u> and allow 24 hours for your physician to respond to the pharmacy's requests.

## **Office Hours**

- Monday through Thursday 8:00am to 5:00pm, Friday 8:00am to 12:00pm. For appointments, please call **918-492-8455**.
- If you have questions regarding glasses or contact lenses, please contact Kim in the Tulsa Eye Associates Optical Shop at 918-493-7337, Monday through Thursday 8:30am to 5:00pm, Friday 8:30am to 12:00pm.

Enclosed is a map to our office, if you need further directions, please call us at (918) 492-8455. Thank you for choosing Tulsa Eye Associates for your eye care needs.